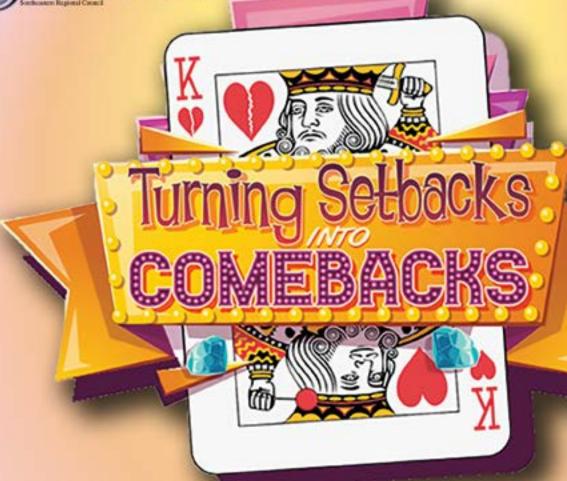
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THIS ISSUE



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SERCulator



The SERCulator is the official quarterly publication of the Southeastern Regional Council of the National Association of Housing and Redevelopment Officials (SERC-NAHRO).

Comments, suggestions, articles, features and photographs are solicited in interest of the members of SERC-NAHRO. Although all submissions are subject to approval and editing, every effort will be made to publish submissions based on available space. Photos cannot be returned.

Send Submissions Via: SERCulator.com | 800.506.8064

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President's Message

Shaundra Clark, SERC-NAHRO President



Too often, we question our purpose, our place in the world or our life's meaning. Everyone has a profound inner quest or mission to discover and answer the question "Why am I here?"

A couple of weeks ago, I sat in a strategic planning retreat for our local arts center. The facilitator asked why had we chosen to be on this board. My answer came to me right away. It stemmed from seeing my first musical "Peter and the Wolf" in the fifth grade. That musical began my love affair with music and the arts!

What Is Your Why?

From that discussion, I asked myself, "Why have I chosen to spend 28 years in the affordable housing arena?"
That's easy – I think everyone deserves a decent, affordable place to call home.

From that discussion, I asked myself, "Why have I chosen to spend 28 years in the affordable housing arena?" That's easy - I think everyone deserves a decent, affordable place to call home. I believe it is a right every human deserves – not that it should be free, but, it should be available. Decent housing affords individuals and families the ability to thrive. Children have enhanced educational outcomes and everyone has better health outcomes in suitable housing. When the right to housing is afforded to everyone, society benefits!

When the right to housing is afforded to everyone, society benefits!

Currently, this right is not afforded to everyone, so I continue to fight. That's my "why"!

What is your "why"? I am asking you to self-examine why you do this every day. I am sure most of you place the same value on decent, affordable housing. If you determine this is accurate, please join me in boldly advocating for increased funding for housing by contacting your Congressional Representatives and Senators.

This is a fight we can win, if and only if, we fight together!

Shaundra Clark, SERC-NAHRO President





SERC COMMITTEES / CHAIRS | 1 2021-2023

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			VP MEMBER SERVICES' PORTFOLIO - Mike Sweet					
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	Lisa Porter (Co-Chair) Russell Nast (Co-Chair)	VA GA	Insurance-Housing Bei	NEFITS PLAN Susan Strange	LA			
VOUTULE A DEDCUID DE		C, t	RETIREMENT-HART	Ed Johnston	KY			
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WV

AL AL

GA TN

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SITE SELECTION COMMITTEE

INTERNATIONAL RESEARCH & GLOBAL EXCHANGE

Henrietta Snipes (Co-Chair) Darbah Skaf (Co-Chair)

Jake Oglesby (Co-Chair) Sean Gilbert (Co-Chair)

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SERC OFFICERS, EXECUTIVE/STEERING COMMITTEE | 1 2021-2023



PRESIDENT Shaundra Clark (GA) Tifton Housing Authority Executive Director TiftonHousing.org sclark@tiftonhousing.org 229.382.5434

Shaundra Clark has over 26 years of experience in public housing. She holds a business administration degree as well as a master's in public policy & administration. Shaundra is chairperson of the nominations committee & past president for GAHRA, & has served on numerous SERC committees.



SENIOR VICE PRESIDENT Anthony Goodson, Jr. (NC)

Housing Authority of the City of Goldsboro Chief Executive Officer HACG.org agoodson@hacg.org 919.735.4226

Anthony Goodson, Jr. is CEO of a high performing agency that serves more than 12% of the citizens of Wayne County, NC. Over the past 16 years, Anthony has been the recipient of numerous agency awards; has served on several boards & held various leadership positions. Goodson is passionate about investing in the next generation. He has facilitated a book club for boys on his days off & annually takes underprivileged youth outside of their typical environment with his signature program entitled, "Hangin w/the CEO!"



SECRETARY Michael Wong (VA)

Harrisonburg Redevelopment & Housing Authority - Chief Executive Officer HarrisonburgRHA.com wongway@harrisonburgrha.com 540.434.7386

Michael has 20 years of service in public housing & is past president of VAHCDO. Michael serves as treasurer for SERC & as a member of the NAHRO legislative committee. He is a former VAHCDO President, Chair of the Harrisonburg Rockingham 10 Year Plan to End Homelessness Steering Committee, Western Virginia Continuum of Care Board Member, & Virginia Housing Alliance Board member. Michael is a Virginia Housing Coalition, Housing Innovator. He is the 2016 Mary Kay Nemo award recipient. He has a bachelor's degree in economics from James Madison University.



TREASURER Cindy Preast Harrington (WV)

Bluefield Housing Authority Executive Director BluefieldHousing.com cindybha@comcast.net 304.325.9653

Cindy Peast Harrington has over 35 years of public housing agency experience, the last 27 as E.D. at Bluefield. She holds a bachelor's degree from Marshall University & master's degree from Mountain State University. Cindy earned several certifications including the PHM, EDEP Graduate, COS, and COS-V. Cindy served as board member, secretary, vice president & president of the West Virginia Association of Housing Agencies. She has served on several other SERC committees. Cindy has five children and eight grandchildren with her husband, Charles.



VP PROFESSIONAL DEVELOPMENT Connie Howard (SC)

Fort Mill Housing Authority Executive Director FortMillHousing.com choward@fortmillshousing.com 803.547.6787

Connie has over 21 years of affordable housing experience, and has been the executive director of the Fort Mill Housing Authority for the last 8 years. Connie attended Winthrop University and York Technical College. She has served in a variety of roles within CCHRCO. She is a graduate of the EDEP Program from Rutgers University and the PHADA Executive Director Training program. She is a certified Public Housing Manager and is passionate about providing SERC NAHRO members with excellent professional development opportunities.



VP MEMBER SERVICES Mike Sweet (AL)

Chickasaw Housing Authority Executive Director ChickasawHA.com chick604@bellsouth.net 251.457.6841

Mike Sweet has over 30 years of service in affordable housing. He is the past Legislative Committee Chair for SERC NAHRO. He has been heavily involved in advancing the legislative goals and objectives of SERC NAHRO. Mike is a NAHRO certified Public Housing Manager.



VP OF HOUSING James Cox (NC)

Greensboro Housing Authority Chief Executive Officer GHA-NC.org jcox@gha-nc.org 336.275.8501

James Cox is the Chief Executive Officer with the Greensboro Housing Authority with over 25 years of affordable housing development and management experience. He served as Vice President of CR&D for SERC 2019-2021. Mr. Cox graduated from North Carolina Agricultural and Technical State University (NC A&T) with a Bachelor of Science degree in Architectural Engineering and went on to receive his Master of Science in Civil Engineering from the Georgia Institute of Technology. He is also a licensed real estate broker and a former adjunct professor at NC A&T.



VP COMMISSIONERS Harry Howe (VA)

Marion Housing Authority Board Chairman hacm@marionhousing.org 276.783.3381

Harry Howe has served as the board chairman for the Marion Housing Authority. He is the Founder and Executive Director of Project Crossroads, which coordinates resources to those in need. He graduated from Athens State College in 1977 with BS Degree and graduated from Vanderbilt University, Divinity School in 1982 with M Div Degree. In 2010, he went back to Lincoln Memorial University where he graduated in 2012 from the Debusk College of Osteopathic Medicine, Physician Assistant Program with a Masters of Physician Assistant Studies. Harry is an Ordained Elder of Holston Conference of the United Methodist Church; a commissioned Missionary with the General Board of Global Ministries of UMC; a Physician Assistant licensed in Virginia; a Certified Master Electrician, Plumber and Mechanical HVAC in Virginia; and holds the Certification for Contractors License in Virginia. He also is a paramedic in Virginia.



SERC-NAHRO Legislative Network



by Ivory Mathews, SERC-NAHRO Legislative Committee Chairman

I am humbly honored and excited to serve as your 2021-2023 Chair of the Southeastern Regional Council of the National Association of Housing and Redevelopment Official (SERC-NAHRO) Legislative Network Committee. SERC-NAHRO's mission is to facilitate the development of new affordable housing and the preservation of existing housing. To my dear colleagues and affordable housing ambassadors in Alabama, Georgia, Florida, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee, Virginia and West Virginia, to fulfill this mission, with your commitment to affordable housing advocacy we are going to continue the work of creating diverse, equitable and inclusive housing solutions for the 889,100 families we serve throughout the southeast region. My passion for housing equality runs deep and I am 100% committed to the work of transforming lives for the people in our communities who need us the most.

Mike Sweet, THANK YOU!

Paying homage to affordable housing trailblazers is so important and before I sign-on to take the helm as your 2021-2023 SERC-NAHRO Legislative Network Committee Chair, I must recognize and give thanks to my dear colleague and former Chair of the SERC-NAHRO Legislative Network Committee Mike Sweet. Executive Director of the Chickasaw Housing Authority for his phenomenal leadership. As a member of the SERC-NAHRO Legislative Committee, I've learned a lot from Mike over the years and I plan to incorporate those nuggets of excellence in taking our legislative work to its next level of success.

SERC-NAHRO Legislative Advocacy Matters

I am proud of SERC-NAHRO's legislative actions in leading the National Association of Housing & Redevelopment Officials (NAHRO) this past summer by sending over 20,000 letters to Congress and the White House during the month of August. Why is this noteworthy and super important? Because of SERC-NAHRO's advocacy in sending letters urging Congress to invest in public housing, historic housing infrastructure legislation was released in September, proposing over \$300 billion in investments in housing, including \$80 billion in the Public Housing Capital Fund and \$75 billion in new incremental vouchers. The infrastructure legislation has gone through a bit of tug of war and uncertainty as members of Congress were concerned about the cost of this historic investment. As discussion heated up, many believed that housing was in jeopardy of being completely eliminated from the bill.

Build Back Better Act

On November 19, 2021, the U.S. House of Representatives passed the \$1.9 Trillion Build Back Better Act. which includes \$150 billion targeted to affordable housing. This historic legislation is the single largest investment in public housing's history and it has the power to transform our communities like never before. The bill includes: \$65 billion for Public Housing. \$24 billion for Housing Choice Vouchers, Expanded Low-Income Housing Tax Credits, \$15 billion for National Housing Trust Fund. 10 billion for HOME Investment Partnerships Program, \$3 billion for Community Development Block Grants, \$1 billion for Project-Based Rental Assistance, \$450 million

for Section 811 Supportive Housing for People with Disabilities, and \$450 million for Section 202 Supportive Housing for the Elderly.

The legislation is now being considered by the U.S. Senate, which is certain to make additional changes. It is anticipated that the Senate will vote as soon as the week of December 13, 2021.

In addition to my commitment to SERC-NAHRO, I also advocate for affordable housing and community development initiates on a local, state and national level in the following roles:

- **Chief Executive Officer** Columbia Housing, Columbia, SC
- Legislative Network Committee -NAHRO
- President-Elect Carolina's Council of Housing, Redevelopment & Codes Officials (CCHRCO) - 2021-2022
- Legislative Representative SC on the Legislative Committee -CCHRCO
- Board Member of the Housing Trust Fund Advisory Committee for the South Carolina State Housing Finance, and Development Authority
- Member SC Association of Housing Authority Executive Directors
- **Member** Affordable Housing Taskforce, City of Columbia

Contact Information

Your comments, thoughts and feedback are important to me. Please feel free to share them with me at imathews@columbiahousingsc.org.

SERC-NAHRO TRANSITION MEETING PHOTOS





City of Charleston HA



Sean Gilbert, ED (Morristown, TN), Shaunté Evans, CEO Spartanburg, SC



Kanawha, WV), Shana Demby, ED (Enterprise, AL), Doris Richardson, ED (Greensboro, AL)







SC), Sabrina Woodard, ED (Portland, TN)





SERC-NAHRO TRANSITION MEETING PHOTOS



Mark Taylor, ED (Charleston-Kanawha, WV), Jeff Knight, COO (Charleston-Kanawha, WV), Don Cameron, retired ED (City of Charleston, GA

























Brandie Garner, HCV Director (Marietta, GA), George Edge, ED (Americus, GA), Carmen Maniak, Director of Leased Housing (Charleston-Kanawha, WV), Mark Reid, ED (Jackson, TN), James Cox, CEO (Greensboro, NC)

















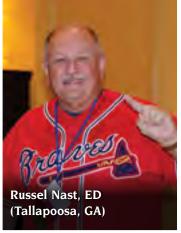


































































Cindy Harrington, Bluefield Housing Authority, presents Appropriate Office Communication



Nancy Walker, Former Director of Laurinburg, NC Housing Authority and PHADA Past President, presents What is Repositioning? RAD and More? Is It Right For Your Agency?









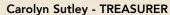
Ron Jones - PRESIDENT

ED, Clanton HA • REAC High Performer, 95 • Current president of APHADA • Chair of AAHRA Site Selection and Vendor Committees • Bachelors: Valdosta State University



Steve Sides - VICE PRESIDENT

ED, Cullman HA • 24 Years of Public Housing Experience • Served on the AAHRA Education and Site Selection Committees • Alabama Housing Association Education Enrichment Fund, Scholarship Committee • Lifelong resident of Cullman with his wife and two daughters



Retired, as Enterprise HA ED in 2016 • Past AAHRA President and has served on numerous AAHRA Committees • Currently consultant to HA's and accounting • Enjoys being a grandmother



Leigh W. Chappell - SECRETARY

ED, Hartselle HA. B.S. in Human Resource Management & Psychology: Athens State College Completed numerous leadership and public housing management courses • Member of PHADA, NAHRO, and AAHRA • Past AAHRA Board of Directors member



Sam Royster - BOARD MEMBER

ED, Sylacauga HA • Served 32 years in Law Enforcement, 24 Years as the Investigator of Alexander City HA • Past On-site manager for Goodwater HA • Bachelor's Degree in Criminal Justice, Faulkner University • MPA Public Admin from University of Troy-Montgomery



Laurie Chapman - BOARD MEMBER

ED, Elba and New Brockton HAs • Auburn University Graduate - Elba High School Marching Tiger Band Advisory Council • Coffee County Family Services Center Committee • Elba Historic Preservation Committee • Elba Airport Authority, Board Member • Restoration154 (a local nonprofit), Board Member • Two children with husband of 23 years Jim



ED, Opp HA & Florala HA • Over 28 years PH Experience • B.S. in Business Admin./Finance: Troy University • MPA: Capella University • 3 children and 1 grandson with husband, Johnny



Kennard Randolph - BOARD MEMBER

President and CEO, Selma HA • Former Congressional Black Belt Outreach Manager (AL-7) • Selma Magazine "20 under 40" • Delta Regional Authority, Delta Leadership Institute Executive Academy Graduate • Alpha Phi Alpha Fraternity, Inc • 100 Black Men of America, Selma





Matthew McClammey - BOARD MEMBER

ED, Opelika HA • Certified in over a dozen areas of affordable housing practices • Coordinated the management and operations of more than 10,000 units collectively during his career • BS in Finance and Financial Management, Long Beach University



NEW LOCATION

AAHRA's 2022 Spring Workshop Montgomery Renaissance Hotel Monday-Wednesday, March 21-23, 2022

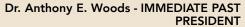






Shannon Young - PRESIDENT

ED, Seminole County HA • 17 PH Experience • Numerous SERC Committees • PHADA Trustee & Bollinger Scholarship Committee • Regional **COC** Board



CEO: Palatka HA. Doctor of Theology, Grace Theological Seminary • BBA: Alcorn State University & MBA: William Carey University • Dr. Woods has served on many local, state, regional and national boards • Holds numerous certifications • 25 years PH Experience • 6 children with his wife, Fioldaliza Woods





Becky-Sue Mercer - VP & SECRETARY

ED, Arcadia HA • 25 Years PH experience • Completed HUD Recovery Plan in 2014, bringing Arcadia off "troubled list" • PHADA and Rutgers University EDEP graduate • Serves on several FAHRO committees • With husband Frank has 5 children & 3 grandchildren

Jerome Ryans - MEMBER AT LARGE

ED, Tampa HA • BA in sociology & MA in social work • 29 years PH experience • Former ED for Memphis, TN and Birmingham AL • FAHRO Past President





Catherine Reddick - MEMBER AT LARGE

ED, Bartow HA • Prior ED for the Winter Haven HA • 47 Years Public Service • Graduate of Jewett High School • Certification in general office practices from Polk Vocational School • Certified Housing Manager • National Center of Housing Management, Financial Manager



ED, Gainesville HA • 28 years PH experience • Bachelor's degree in social work and MBA





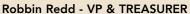
Lisa Jones Watkins - MEMBER AT LARGE

ED, Winter Haven HA • BA Journalism: Florida A&M • Advanced studies in public admin: U of South Florida • Rutgers University EDEP graduate • Member: City of Winter Haven's Affordable Housing Committee • Winter Haven Leadership Class of 35 Polk Leadership Class 11 • Governance Board of the Lakeland/Winter Haven Polk County Continuum of Care • Junior Achievement, volunteer teacher Margaret Byrd Jones Foundation, Inc., Board • Chairperson, FAHRO PR Committee • Domestic violence awareness & prevention advocate



Abe Singh - PRESIDENT ELECT

ED, Area Housing Commission - Pensacola, FL • 10 years PH experience



ED, Tarpon Springs HA • Bob Samuels Leadership Award Recipient • Peace4Tarpon • Board of Directors



Gail Sansbury - MEMBER AT LARGE

ED, Fort Walton Beach HA • 22 years PH experience • FAHRO Past President • SERC Member Services Committee



Kurt Pentelecuc - MEMBER AT LARGE

Ed, Punta Gorda HA • 25 Years Affordable Housing Experience • BBA, Henry Ford College • Accredited Residential Manager • Certified Public Housing Manager - NAHRO • Low-Income Housing Tax Credit Compliance Certified - Quadel Consulting • Mixed Finance Training for Tax Credit & Public Housing Certification - Quadel Consulting NAHB, Housing Credit Certified Processional



Shane White - MEMBER AT LARGE

ED, Homestead Housing Authority • 28 Years Affordable Housing Experience



Kristopher Cruzada - COMMISSIONER AT LARGE

Chairman, Seminole County HA • 15 years on SCHA BOC • SERC-NAHRO Commissioner Committee • BB in accounting: University of Central Florida • Attended St. Louis University School of Law • Florida Bar Member • Maintains legal practice



Dr. Gwendolyn Dawson - MEMBER AT LARGE

CEO, Ocala HA • 28 Years of Affordable Housing Experience • BAcy, University of Florida • MBA, Nova Southeastern University • Doctorate, Business Administration/ Accounting, Walden University



Kim Barclay - EXECUTIVE DIRECTOR

ED, FAHRO • 25 years of association & non-profit industry management • Strong meeting & event planning skills • Lives in Tallahassee with her husband Steve • Home chef, enjoys boating & fishing



GEORGIA





Latonia Simmons - PRESIDENT

VP of Operations, Albany HA • 22 years PH Experience • Associate degree in human services • B.A. in social work • SERC NAHRO Professional Development and Budget Committee, Co-chair • GAHRA's Future Leaders Class of 2012 • SERC NAHRO 40 Under 40 Class of 2015 • Married for 22 years and one child

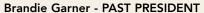
Gary Erwin - SENIOR VICE PRESIDENT

ED, Calhoun & CHA's non-profit • 14 years PH experience • SWAT Entry Team Leader • SERC NAHRO Exhibitor Chair since 2017 • Married for 24 years with two children



Candice Drake - VICE PRESIDENT FOR MEMBER SERVICES

ED, Dawson HA • 13 years PH experience • B.A. English & Criminal Justice: Alabama A & M University • MPA: Western Michigan University • GAHRA's Future Leaders Class of 2012 • Public Housing Management Certification • Numerous GAHRA Executive Committee Positions • SERC NAHRO Convention, Co-chair • Delta Sigma Theta Sorority, Inc. Emory Prevention Research Center Community Advisory Board • Mother of one son



HCV Director, Marietta HA • 21 years PH experience • Bachelors: Michigan State University • M.A. University of South Florida • NAHRO Section 8 Housing Manager Certification • Has two children



George Edge - TREASURER

CEO, Americus HA • 35 Years Affordable Housing Experience • Certified Public Housing Manager • Minister of The Restoration Church, Americus



Douglas Freeman - VICE PRESIDENT FOR **HOUSING & REDEVELOPMENT**

Deputy ED, Augusta HA • 26 Years Affordable Housing Experience • MS Management and Leadership from Western Governors University • Certified Public Housing Manager from NAHRO • SERC-NAHRO Administrative Practices Chair

Marie Harris - VICE PRESIDENT FOR **LEGISLATION & REGULATION**

ED, Roberta HA • 28 years PH experience • 23 Years on GAHRA's Executive Committee • Served on several GAHRA Committees • SERC NAHRO Multifamily/PBRA/RAD Committees • One son



Patricia Allen - VICE PRESIDENT FOR PROFESSIONAL DEVELOPMENT

ED. Thomaston HA • 20 Years Affordable Housing Experience • AAS, Gordon State College • BASc, Organizational Leadership, Mercer University • NAHRO PHM • NAHRO CMM • SERC NAHRO Emerging Leader Graduate • GAHRA 2016 Future Leader Class • THA is a 2019 NAHRO Merit Award Winner • NAHRO HUD Conversions Certification • Continued Occupancy Specialist Certification • Capital Funds Program NAHRO Certification



ED, Gainesville HA • 25 years in Affordable Housing • PHM Certification • FSS Specialist Certification • BA Psychology Florida State University • Chair of SERC CR&D Committee • NAHRO CR&D Committee • NAHRO Merit Award Winner



GEORGIA NEWS

Thomaston Housing Authority Wins Big at **GAHRA**

- Thomaston Housing Authority

The Thomaston Housing Authority won big at the 2021 GAHRA Annual Conference in Savannah, Georgia. The agency was presented with two awards during the opening session and keynote luncheon.

Firstly, THA received the Collaborative Partnership Award, recognizing their innovative partnerships within their community to better serve their residents. Thomaston Housing





Authority has facilitated partnerships with over 40 community businesses. organizations, and non-profit entities within their community. Through these partnerships, they are able to provide amplify their impact on their residents by providing new opportunities, supportive services, and access to community resources.

Finally, they received the 2021 Medium Website of the Year Award.

BITS & PIECES



Pictured left: Patricia Allen (ED) With THA's Website of the Year Award

For more information about Thomaston Housing Authority, visit their website at ThomastonHousing.org.



Decatur Housing Authority Recognized by the Atlanta Regional Commission

- Decatur Housing Authority

Decatur Housing Authority was recognized by the Atlanta Regional Commission (ACR) for their new Trinity Walk Housing Complex, which was recently redeveloped, during their annual Regional Excellence Awards.

ARC's Regional Excellence Awards recognize planning and development projects in metro Atlanta that enhance the surrounding community and support the goals and policies of the Atlanta Region's Plan, metro Atlanta's long-range, comprehensive blueprint.

Developers, local governments, and other organizations are awarded Regional Excellence Awards for visionary planning and innovative design projects that make the 11-county Atlanta region a better place to live, work, and play — improving quality of life, transit accessibility, housing affordability, and economic development, all while advancing social equity and

community resiliency.

The Trinity Walk housing complex in the City of Decatur is an important example of how existing affordable housing can be preserved - and improved. Decatur Housing Authority invested \$30 million in revitalizing the Trinity Walk apartment complex, building 43 new affordable housing units. Features ensuring resiliency include bio-swales on the northern and southern boundaries of the site, which address water runoff, and a rainwater harvesting system that captures rainwater from roofs.

For more information about the Trinity Walk redevelopment project or the Decatur Housing Authority, please visit their new website at DecaturHousing.org.



DHA's Executive Director Doug Faust at the Trinity Walk Ribbon Cutting.



Trinity Walk "BEFORE" photo.



DHA's Trinity Walk Community Room.

Camilla Housing Authority Celebrates National Boss Day

- Camilla Housing Authority

On October 14th, Camilla Housing Authority celebrated National Boss's Day with their Executive Director Dr. Joe Thomas. CHA staff gathered to show their appreciation for Dr. Thomas' leadership, vision, and dedication.

For more information, please visit Camilla Housing Authority's Website at CamillaHousingAuthority.com.





Pictured right: Camilla Housing Authority staff celebrating Dr.

loe Thomas on National Boss Dau.





Shauna Boom - PRESIDENT

ED, Owensboro HA • 24 years PH experience • KHA Past President • Past SERC NAHRO VP of Member Services • SERC NAHRO Administrative Practices & Budgeting Committee • BS in administration of justice: Southern Illinois University, Carbondale • EDEP Graduate • Rental Housing Development Finance Professionals (NDC) • Volunteer with Aubudon Area Community Service (2006) • 3 children with husband, Doug







Vickie Smiley - VP SECTION 8

ED, Hopkinsville HA • KHA Past President • 20 years PH experience • Served on several SERC NAHRO and PHADA committees • 2 children & 3 grandchildren with husband, Bruce

Natalie Dixon - VP MAINTENANCE

ED, Cadiz HA • 11 years of PH experience • SERC Membership Committee • KHA Maintenance Workshop Committee • Cadiz Rotary Club, Member • Pennyrile Allied Community Service, Board Member • Two sons with husband, Vince



Tommy Hollimon - VICE PRESIDENT

ED, Paducah HA • 15 Years of PH Experience • US Army Veteran • Voucher Executive Management Certification • Public Housing Specialist • Public Housing Management Certification • Uniform Physical Conditions Specialist Certification • Homeless & Housing Coalition of Kentucky, Board Member

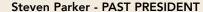
Cindy Bowen - TREASURER

ED, Lawrence County HA • 28 years in finance • 4 years PH experience • 2 sons with husband, Randy



Tim Kitts - VP OF PUBLIC HOUSING

ED, Danville HA • Managing Director Stanford HA • 8 years PH experience • SERC NAHRO CR&D and IRGE Committees • SERC NAHRO Emerging Leader Class of 2019 • BS in business administration, Tennessee Temple University • Married with three children



ED, Dawson Springs HA • 15 years PH experience • KHA Professional Development Committee • SERC NAHRO Professional Development Committee and State Representative Committee • Served on Several SERC NAHRO Committees • Kentucky Colonel commissioned in 2010 • Bachelor's degree in financial management/planning, Western Kentucky University • Married with 2 children















Jason Spencer - PRESIDENT

ED, Tennessee Valley Regional HA • 20 years of PH, MF, HCV experience • PHADA trustee • BBA: Faulkner University • MBA: Union University • CPO Certification • UPCS Certification • HQS Certification • Hearing Officer • PHM Certification • Inspection Administration Certification • 2 sons with wife Jeannie

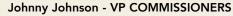
Kay Judson - SECRETARY/TREASURER

Retired, West Point HA • 32 years of PH experience • Served on a variety of SERC committees • BS: Science & Accounting • Serves on NAHRO's Professional Development and Small Agency Task Force Committees



Sarah Lyons - VP MEMBER SERVICES

Controller, Biloxi HA (BHA) • 11 years with BHA 2018 MHARM Advisory Committee
 SERC Public Affairs Committee • 2015 SERC Emerging Leaders Class • MBA: U. of Southern Mississippi



Board President, MS Region IV • 23 Years on the Board • Former SERC NAHRO VP of Commissioners • SERC NAHRO Commissioners Committee Chair • 2013 NAHRO Commissioner of the Year • US Army Veteran • Retired Educator





Ruby Upton Stentz - DIRECTOR

ED, Picayune HA • 15 Years Affordable Housing Experience • Member of Various MAHRO committees • Certified Public Housing Manager



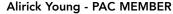
Deputy ED, Mississippi Regional Housing Authority VI • 20 years of affordable housing experience • BA: Economics; Accounting emphasis: Tougaloo College • PHM & HCCP Certifications • Alpha Kappa Alpha Sorority, Inc. • Central MS 500 CoC - Board Member • 3 daughters & 1 granddaughter with husband Melvin





Thomas Coleman - PAC MEMBER

Special Advisor to Tennessee Valley Regional Housing Authority • Over 40 years of service in Affordable Housing Industry • MAHRO Past President • Various MAHRÓ, SERC, NAHRO & PHADA Committees • Northeast Mississippi Planning & Development District, Chairman since 1984 • BS: Mississippi State University • 2 Children and 2 grandchildren with wife, Mary Kathryn



ED, Laurel HA • Over 25 years' experience in Affordable Housing industry • SERC past president • Variety of certifications • BS: U. of Southern Mississippi • Drug awareness instructor • 2 children with wife Sabrina





Christopher McKissick - VICE PRESIDENT

ED Booneville HA • AoA, Southwest Mississippi Community College • BS, Information Science, University of Phoenix • 13 Years of IT experience • NAHRO Small Agency Task Force • SERC-NAHRO Emerging Leaders and Small Agency Task Force • 2 Daughters with wife Kacy

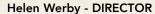
Felicia Jackson - VP PROFESSIONAL DEV

Assistant ED, Laurel HA • 28 years of PH experience • Co-Chair of the South Mini Group Serves on SERC Professional Development Committee • Leads Girls Youth Mentoring Group • Chair of SERC Education and Training Committee and Resolutions Committee • BS, Business Admin - Jackson State University



Debra Taylor - VP OF HOUSING

ED, Columbus HA • Over 18 years with CHA • BS: Education from MUW • MSEd: Mississippi State University • Debra & husband Terrance (over 28 years) have 3 adult children & 3 grandchildren



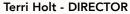
ED, Biloxi HA & Biloxi Community Development Corporation • 16 years PH Experience • Serves on MHARM Boards, Gulf Coast Initiative, Mercy Housing & Human Development, MAAHP, & Gulf Coast Housing Partnership • BBA: University of Mississippi • JD: Mississippi College School of Law Mississippi Bar Association, Active Member





Janice Herbert - DIRECTOR

ED, Natchez, HA • Over 40 Years of Affordable Housing Experience • BA, Alcorn State University • MBA, Alcorn State University • Certified Public Housing Manager



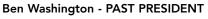
ED, Winona HA • Over 35 years in public service • MHARM Insurance Advisory committee • MS Tobacco Free Coalition & the Families First for MS Coalition for Montgomery County • Associate degree: Holmes Junior College • 2 children & 1 grandchild





Judy Mellard - PAC MEMBER

ED, Hattiesburg HA & non-profit Forrestburg Housing Development Corp. • Over 20 years of affordable housing experience • MAHRÓ Past President • Mississippi SERC Representative • BA, Business Admin: U. of Southern Mississippi • Certified Public Housing Manager • Husband Scott, two children and two grandchildren



ED, Vicksburg HA & it's non-profit - Vicksburg Housing Management & Development LLC • ED, Yazoo City HA • 15+ years Low-Income Housing Experience, 22 Years as an ED • Holds a BS -Business Administration - U. of Southern Mississippi • Wife Elizabeth (of over 27 years) have 3 children





GHA Celebrates "What Home Means to Me"

- Greensboro Housing Authority

October at the Greensboro Housing Authority (GHA) has always been a time to celebrate Housing America month by recognizing the annual NAHRO What Home Means to Me Poster Contest winners. After these youth participants from GHA's communities and recipients of Housing Choice Vouchers submit their artistic interpretations of the importance of home, there is a festive celebration with art supplies, craft projects, food, and appreciation of the time and effort that went into these creations.

Yet, with COVID-19 prevention measures still heightened, a large, crowded event was not going to pan out. But there was no need to throw out the big gathering. Instead, GHA got creative and hosted a drive-through event to celebrate the winners. Children, parents, family, friends, and GHA team members took a moment to marvel and celebrate the artistic expressions about the significance of home just outside GHA's Central Office.

Winners drove up to a decked-out Central Office displaying all of the winning posters. Once participants exited their vehicle, they were presented with an award certificate, a gift card, an art catalog with all of the winning posters and accompanying essays, and a customized art cake. The art cakes included various art and crafts supplies such as markers, paints, and glue sticks.

GHA had 36 youth who submitted posters. Thirteen winners were selected and honored at the drive-through event. Eight participants placed at the Carolinas Council level, and one went on to win third place at the SERC regional level.

Learn more about the Greensboro Housing Authority at GHA-NC.org.



Greensboro CEO James Cox and What Home Means to Me participants.



Greensboro CEO James Cox and a What Home Means to Me participant.

Community Partners Come Together to Host a Fall Festival

- Monroe Housing Authority

Monroe Housing knows that community partners help make things happen for their residents! They teamed up with local community partners to host a Fall Festival for their Willow Oaks Community Residents.

The Fall Festival was sponsored by Heart for Monroe, Monroe Police, and Shiloh Baptist. The Fall Festival featured free food, games for the whole family, and even a dance performance from the Willow Oaks Divine Angels Dance Team.

Held on a Saturday morning, it was the perfect opportunity for the whole family to come out and enjoy the festivities together.

Learn more about Monroe Housing Authority on their website, MonroeHousing-NC.com.







Attendees at the Monroe Housing Fall Festival event.



Willow Oaks Divine Angels Dance Team Performance.



After 50 Years of Public Service. Don Cameron to Retire

- Charleston Housing Authority

The Housing Authority of the City of Charleston has announced the retirement of President & Chief Executive Officer Donald Cameron, Cameron joined the Authority in 1975 and was promoted to CEO in 1980. Though Cameron retired in December 2021, he will serve in an advisory capacity through 2022.

"I chose to retire now because we have the right people in place to continue our mission."

Cameron will be succeeded by COO Arthur Milligan.

"These are very big shoes to fill, but with the ongoing counsel of Don and BOC, I'm excited about the opportunities that lie ahead," said Milligan.

Learn more about Charleston Housing Authority here, CHACity.org.



Florence Housing **Authority Continues to Hold Vaccine Clinics**

- Florence Housing Authority

The Housing Authority of Florence has held about 10 vaccination clinics since May to help vaccinate around 100 residents in their communities and others against COVID-19.

"That's one more person that's vaccinated. That their family does not have to cry over. Because that person is vaccinated." said Elmore.

Learn more about Florence Housing Authority and its Vaccination efforts at HAFSC.org.

First Registered Apprenticeship of its Kind in SC

- Columbia Housing

Columbia Housing, Midlands Technical College, and Apprenticeship Carolina announced the establishment of a registered apprenticeship program for maintenance technicians, the first apprenticeship program of its kind in the state.

"Columbia Housing is excited to be providing apprenticeship opportunities for our maintenance technicians," said Ivory Mathews, Columbia Housing CEO. "This registered apprenticeship program is the first of its kind in South Carolina and clearly demonstrates our commitment to quality and training. In addition, it showcases the importance we've placed on investing in our employees."

As part of Columbia Housing's registered apprenticeship program, apprentices will participate in a two-year program. Midlands Technical College will provide the customized job-related education component of the program.

After successfully completing the program, apprentices will earn a nationally recognized apprenticeship credential from the U.S. Department of Labor.

"Midlands Technical College is looking forward to working with Columbia Housing to build its talent pipeline through this unique partnership," said Dr. Ron Rhames, president of Midlands Technical College.

To learn more about this partnership and Columbia Housing, please visit their website ColumbiaHousingSC.org.



Dr. Amy Firestone, vice president of Apprenticeship Carolina, Dr. Ron Rhames, president of Midlands Technical College and Ivory Mathews, chief executive officer of Columbia Housing.



Frank R. Scott Named New Executive Director of CCHRA

- Charleston County Housing and Redevelopment Authority

The Charleston County Housing and Redevelopment Authority has appointed Frank R. Scott as their new Executive Director, Founded on March 15, 1972: CCHRA serves over 500 families within Charleston County South Carolina.

For more information, please visit their website at CCHRA.net.

TENNESSEE





Maria Catron - PRESIDENT

ED, Oak Ridge HA • 15 years PH experience • Redeveloped with HOPE VI. Experienced with Community Supportive Services/Choice Neighborhoods & FSS/Homeownership programs Several local, regional, and state boards focused on affordable housing • Tennessee Affordable Housing Coalition, Treasurer • With husband, Darryl: 5 sons & 1 daughter



Board Chairman, Jackson HA • 22 years on HA Board • Former TAHRA Commissioners Committee, Co-chair • SERC- NAHRO Commissioners Committee, Secretary • NAHRO Commissioner Certification Trainer • 31 years' service: state of Tennessee in Education





Mark Reid - VP HOUSING

ED, Jackson HA • 30 years with JHA • Deputy Director of JHA • BBA: University of Tennessee at Martin • Alpha Kappa Psi

Jeff Green - VP PROFESSIONAL DEV.

Operations Director, Morristown HA • 21 years with MHA • Bachelor's degree in org. management with concentration in financial management: Tusculum University • TAHRA's Exhibitors Committee, Co-Chair • SERC/NAHRO History & Archives Committee • East Tennessee Purchasing Association, Member • Married, 3 sons and 2 granddaughters





Jim Payne - 2ND PAST PRESIDENT

ED, Sparta HA • 18 years with Sparta HA • Sparta Jaycees, Past President • Sparta Rotary Club, Past Member • City of Sparta Alderman, 15 years of service • TAHRA, Past President • Motlow State Community College, Board of Trustees • Married to Judy Parker Payne

Photos from the 2021 TAHRA/KHA **Annual Conference**



TN), Maria Catron, ED (Oak Ridge, TN), Gena Burden, ED ---(Union City, TN), Paul Dellinger, ED (Cleveland, TN), Jeff Green, Operations Director (Morristown, TN), Thomas Rowe, ED (Murfreesboro, TN)



Justin Jones - SR VICE PRESIDENT

ED. Ripley HA since 2018 • Prior Finance Director at RHA (2015 - 2018) • Bachelor's Degrees in Business Management & Accounting • MBA (Concentration in Accounting) • PHADA and Rutgers University EDEP Graduate • NAHRO Public Housing Manager (PHM) NAHMA Certified Professional of Occupancy (CPO) • IRS Enrolled Agent (EA) • TN Certified Municipal Financial Officer • Institute of Real Estate Management Certified Property Manager (IREM) • Certified Property Manager (CPM) • Board of Trustee (PHADA) • Membership Committee (PHADA) • Housing & Emerging Leaders Committees (SERC-NAHRO) • Senior Vice-President of the TN Association of Housing & Redevelopment Authorities (TAHRA) • Ripley, TN Rotary Board Member • Bags of Hope Volunteer • Lauderdale County Litter Committee • Married to Andrea Jones • 4 children

Pam Bratcher - VP MEMBER SERVICES

ED, Martin HA • Over 20 years PH Experience • BBA Bethel University • Prior Financial Director and Deputy Director of MHA



Ed Johnston - ASSISTANT TREASURER

ED, Housing Agency Retirement Trust (HART) • CPA • 18 Years Retirement and Financial Services Experience

Paul Dellinger - 1ST PAST PRESIDENT

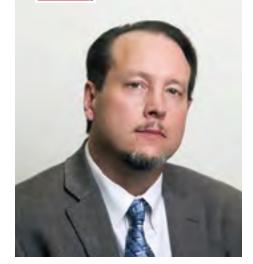
ED, Cleveland HA • 15 years with CHA • Prior Deputy Director of the Allen Metropolitan Housing Authority (Lima, Ohio) for over 12 years • BBA.: Bowling Green State University • MBA.: Tiffin University • With wife Sheri: 2 grandsons • Enjoys family, travel, guitar, & endurance mountain bike racing











Sean Gilbert Named 2021 NAHRO Fellow

NAHRO's Fellows Program recognizes individuals for achievements and actions within their own community improving housing conditions, viability, and sustainability. Each one of this year's NAHRO Fellows demonstrates a dedicated commitment to reaching these goals. For more than a decade, the NAHRO Fellows Program, established by NAHRO's Board of Governors, has provided an opportunity for participants to serve as mentors, participate in specific programs and activities, act as jurors

and uphold the code of professional conduct and the ethical standards specific to NAHRO and the Fellowship.

Sean Gilbert, Executive Director of Morristown Housing Authority, Tenn. began his housing career as a community revitalization coordinator almost three decades ago helping distressed communities revitalize their neighborhoods and create the first "mini" City Hall to encourage civic participation.

He's since held several leadership positions in various housing agencies and continued his commitment to providing safe, decent, affordable housing for residents. Additionally, he has held many leadership roles within NAHRO at the national, regional, and chapter levels. He is also a key advocacy representative for the Tennessee Chapter, and he serves on the Tennessee Housing Authority Risk Management Trust board.

Stephen W. Merritt, Executive Director of Norwood Housing Authority, Mass and Sunny Shaw, Executive Director of the Twin Falls Housing Authority, Idaho were also inducted in the 2021 Class of Fellows

DHA Launches New Website

- Dickson Housing Authority

The Dickson Housing Authority now has a new responsive website, DicksonHousing.org.

The Dickson Housing Authority shares their site with Waverly Housing Authority managed by DHA. Our new responsive website allows site visitors to easily navigate the website no matter what device is used for viewing (desktop, laptop, tablet, smartphone).

Our website is designed to provide business transparency for our families, commissioners, business partners, community stakeholders and the general public.

All residents and the general public are encouraged to visit our site often; we update monthly with new information that will benefit all. To learn more please visit our new website, DicksonHousing.org



Dr. Troy White named MDHA Executive Director

- The Metropolitan Development and Housing Agency

Dr. Troy White was named the new Executive Director of The Metropolitan Development and Housing Agency.

Dr. White brings more than 20 years of housing and development experience to the Agency. White previously served as the director of housing authorities and market segment leader at Aprio, a consulting firm based in Atlanta, Georgia. Prior to that, he worked at several housing authorities in a variety of roles including COO and ED.

White earned his Doctor of Public Administration with distinction from Capella University, his Master of Business Administration in Finance from the University of Connecticut and his Bachelor of Science in Business Administration from Southern Connecticut State University.

"Dr. White's experience with both the public and private sectors is broad and deep," said MDHA Board Chair Bill Purcell. "I am confident he has what we need to elevate MDHA's mission to help build a greater Nashville. He understands our needs and will make the difference in our shared commitment to both housing and development."

Learn more about MDHA on their website, Nashville-MDHA.org



VIRGINIA





Michael Wong - PRESIDENT

ED Harrisonburg RHA • 20 Years PH experience • SERC Secretary • Past SERC NAHRO Treasurer • NAHRO legislative committee • Past VAHCDO President • Chair of the Harrisonburg Rockingham 10 Year Plan to End Homelessness Steering Committee • Western Virginia Continuum of Care Board Member • Virginia Housing Alliance Board member • Virginia Housing Coalition • Housing Innovator • 2016 Mary Kay Nemo award recipient • BBA from James Madison University

Tyrone Franklin - SECRETARY

ED, Williamsburg RHA • 29 years of local government experience • Began career with Newport News • RHA Former Community Development Director • Retired County Administrator for Surry County, VA • BA and MA: Norfolk State University • Recipient of NSU Distinguished Alumni Award





Donna Mills - VP PUBLIC AFFAIRS & **MEMBERSHIP**

Chief Housing Officer, Norfolk RHA • 29 years of PH experience • Worked with Broward County, Chesapeake, and Norfolk HAs • Past NAHB Board of Governors Chairwoman • Bachelor's degree in Business Management from ODU • Accredited Residential Manager, Institute of Real Estate Management • Public Housing Manager Certification, NAHRO • Outstanding Management Student, Old Dominion University



ED, Cumberland Plateau Regional HA • Former Dickenson County administrator • VP, Little Ten Housing Authorities of Southwest Virginia





Mary Mayrose - VP COMMUNITY DEV.

ED, Lynchburg RHA • 30 Years Housing Experience • Former ED of Phenix City HA (Alabama) • MUP, Urban Planning from University of Louisville • BFA, Architectural Design from Drake University

Dr. Mike Hawkins - VP AT LARGE

Managing Director of Community Outreach, VDHA • Previous Community Development Director, Newport News RHA & Chesapeake RHA • Directed major neighborhood revitalization efforts • American Institute of Certified Planners, member • Ph.D. in Public Administration & Urban Policy: Old Dominion University





Carl Williamson - DIRECTOR OF TRAINING

Director of Operations, Newport News RHA



Nancy Tarkenton - SR VICE PRESIDENT

Assistant Executive Director/Deputy, Chesapeake RHA • 26 Years PH experience • Fair Housing, 504 and FOIA Officer • Bachelor's, Business Administration • City of Chesapeake Mayor's Youth Task Force • Wellbeing and Quality of Life Functional Team • "Chesapeake Thrives" working

Alisa Winston - VP FOR PROGRAM SERVICES

Deputy ED, Portsmouth RHA • 20 years PH experience • Worked with Suffolk, Chesapeake, and Newport News • MUPL, Norfolk State University • Bachelor's degree in political science: Hampton University • Portsmouth Area Resources Coalition, Inc. - Board of Directors • Portsmouth NAACP-Housing Chair



Lance Allen - TREASURER

Deputy director/accountant, Staunton RHA • A talented musician • Former ED, P. **Buckley Moss Society**



Stacey Daniels-Fayson - VP HOUSING

Interim CEO, Richmond RHA • Previously RRHA Controller • 15 Years Affordable Housing Experience • BS in Accounting from Virginia Union University • Certified Public Accountant • Delta Sigma Theta



Ed Ware - VP PUBLIC POLICY

Director of Communications & Government Relations, Norfolk RHA • SERC Legislative Committee • Highly skilled in marketing/public relations/public policy advocacy • Background with subsidiaries of Fortune 500 firms • Bachelor's degree in journalism: University of South Carolina



Philip Page, Jr. - PAST PRESIDENT

Director of Dev. & Capital Funds, Portsmouth RHA • 18 years PH experience • Bachelors: William & Mary • MBA.: Oklahoma State University • Paul D. Camp College Board • Hampton Roads Housing Consortium • NAHRO Certified Management Executive • NxLevel Education Foundation Entrepreneurship Instructor • VHDA Homeownership Education Instructor • NeighborWorks-Neighborhood Revitalization Certified • 2 children with wife, Robin



Abby Boyd - DIRECTOR OF TRAINING

Director of Housing Opportunities, Virginia Housing • 14 years in direct service, program dev., and admin • Oversees street outreach, emergency shelter, rapid rehousing, permanent supportive housing and HOPWA • Adjunct professor, School of Social Work at Virginia Commonwealth University • BSW and MSW from VCU

WEST <u>VIRGINIA</u>





Mark Taylor - PRESIDENT

CEO, Charleston-Kanawha HA • over 20 years of experience in Public Housing • BAcc • CPA • Board President for the Kanawha Valley Collective (KVC) • a local continuum of cares Past Chairman for the Charleston Main Streets • Westside Board of Advisors • Past SERC NAHRO President • Senior VP Treasurer • VP of Housing • VP CR&D

Belinda Harness - VICE PRESIDENT

ED, Mingo County HA • 26 years with MCHA. BB in accounting: Marshall • Community Works of West Virginia, Board Member • Volunteers throughout her community and church • Lifelong Delbarton resident • 3 daughters



Bonnie Darlene Hawley - SECRETARY

ED, Point Pleasant HA • 18 years of Housing Experience • BBA, Management -Marshall University • One son, one daughter with her husband

Lisa Shaffer - BOARD MEMBER

Housing Manager - Randolph County HA • 20 Years Housing Experience • Randolph County Coalition to End Homelessness Founding Member • BS, Business Administration, West Virginia University



ED, Huntington HA • WVAHA Legislative Committee Member • Former Deputy Director and Director of Development, Huntington HA

Larry Ellis - BOARD MEMBER



Pauline Sturgill - IMMEDIATE PAST PRESIDENT

ED, Williamson HA • 46 years of experience in rural community capacity building and leadership development • M.A. in political science • WVU Community Development Institute • WV Higher Education Chancellor's Institute • Diversity Leadership Academy of West Virginia • REAL Entrepreneurship Institute • Leadership Plenty • Grantsmanship Center • National Service Leadership Institute • WVU Community Fellow • Pauline & husband of 46 years live on their historic farm • Artist • Educator • Master Gardener

Tammy Miller - TREASURER

Deputy Director/Director of Finance, Wheeling HA • 15 years PH and HCVP experience • SERC Education/Training & IRGE committees • PHADA Legislative Committee • Bachelor's degree: West Liberty University • Graduate PHADA's EDEP • Resides in Valley Grove • One son and 2 grandchildren with her husband



Rhonda Lindsey - BOARD MEMBER

ED, Clarksburg - Harrison Regional HA • 22 Years Affordable Housing Experience • Previous Assistant Director of the Clarksburg-Harrision Regional HA • BASc - Fairmont State University



Warren Bigley -

COMMISSIONERS' REPRESENTATIVE

BOC Chairman, Parkersburg HA • WVAHA Commissioners Committee Member • Bank Officer, United Bank • Past City Council Member, Parkersburg WV • Chairman, Parkersburg Board of Zoning and Appeals • BA, Political Science, West Virginia University



We've got you covered!

HBP is a medical plan for housing authorities within the SERC and SWRC regions. It is governed by Executive Directors who participate in the plan, assuring that each decision made affects the Board Member, just as it does all other participants. HUD does not require that employee benefit

- Choice of medical plans
- Utilizes the United Healthcare medical & dental networks
- UHC programs offered: Real Appeal lasting weight loss, Virtual Visits - doctor visits over a phone or computer without an appointment, Rally - interactive personalized health & wellness experience
- VSP or UHC vision plans
- Life and Disability coverage through The Standard









Keep Your Residents Safe from Household Fires

by Auto-Out® Cooktop Fire Protection - Fort Worth, TX

As Housers, we are always working to keep our residents safe and our properties protected from potential dangers.

One of the Most Dangerous Threats **Facing Our Residents is the Potential** for Fire. We install smoke and carbon monoxide detectors, distribute fire extinguishers, and stress the importance of fire safety but we can never eliminate the ever-present threat.

Cooking is the leading cause of residential fires, and unattended equipment on the stovetop is the leading factor contributing to cooking fires, fire injuries, and deaths. Cooking is the leading cause of residential fires, and unattended equipment on the stovetop is the leading factor contributing to cooking fires, fire injuries, and deaths.

Let's face it, we're all guilty of leaving our stovetop unattended and that's exactly what happened at The Lodge at Overland Park. Luckily Auto-Out Fire Protection was there to stop the fire from spreading.

When the fire department arrived, the unit's Auto-Out Venthood had deployed automatically snuffing out the fire. "The Fire Department did not put one drop of water on the stove," said Leslie Scott, property manager.

The relief of stopping the fire was not only felt by the property management but to the residents. "One life lost, there's no

way to put a dollar amount on that" she said. "In multifamily housing, one person with a lapse in judgment can be devastating."

Lt. Andrew Grove, who was among the first firefighters responding to the incident, said range hood fire suppressors are safety tools akin to smoke detectors and carbon monoxide detectors. "This is something that's going to stop a fire," Grove said.

Auto-Out Uses an Easy to Clean Non-Toxic Fire Suppressant Powder to Smother Stovetop Fires as They Start.

The device is triggered by the flames of a fire, meaning it will not accidentally be triggered due to smoke or heat. The system is installed with commercial strength magnets, allowing for your maintenance department to install Auto-Out in your exiting venthood quickly and easily. Auto-out also offers a microwave version for units with a microwave over their stoves.

Auto-Out Cooktop Fire Prevention 817-924-1370 sales@auto-out.com



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Alerts Module:

Unlimited scrolling banners on your homepage

BOC, Staff & Landlord Module:

Private login access to the information you need to share with a group of users

Procurement Module:

Post procurement opportunities; register and manage vendors

Customer Service Survey Module:

Gather resident feedback on your property management with data visualization reporting (charts & graphs)

Interactive Map:

Showcase your properties: share photos, floor plans, amenities & more

Text & Email Notifications Module:

Send messages 24/7 to one or all groups; Residents, Participants, Wait List, Staff, BOC, Landlords, Vendors, etc.

Rent Calculator

Allows HCV participants (and landlords) to estimate rent affordability/HAP subsidy

Custom Programming Solutions for the challenges you encounter.

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Jodie Jeffrey jej@bjmweb.com cell 870.421.2568



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Nationwide References Available



SERCulator.com

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Dates to Remember

FEB 25

SERCulator Materials Deadline (April Issue)

MAR 11-12

SERC-NAHRO Executive Committee Meeting

APR 8

SERCulator Mailing Date

MAY 27

SERCulator Materials Deadline (July Issue)

JUN 17-18

SERC-NAHRO Executive Committee Meeting

JUN 19-22 2022 SERC-NAHRO Annual Conference

What's **NEW** In Your **STATE?**

Articles • Awards • Announcements • New/Retiring Staff • Partnerships • Resident Services



Submit NEWS for your state's BITS & PIECES section of the next issue of SERCulator

How to Submit:

Visit SERCulator.com and click the link: "Submit STATE Bits & Pieces News".

There, you can upload photos, documents and text for your State's Bits & Pieces News.

April Issue Materials Deadline:

FEB **25** 2022

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